February 27, 2020 US Foods Customer Coronavirus Update

Below are answers to some frequently asked questions related to Coronavirus.

What action is US Foods taking?

- As part of our emergency and crisis preparedness plans, US Foods has a team of cross-functional experts addressing immediate and emerging concerns related to the Coronavirus. This team is closely monitoring the situation, assessing risks and potential mitigation efforts, developing supply chain contingency plans and managing communication needs.
- As the health and safety of our associates is of the utmost importance, we continue to reiterate and support CDC Coronavirus prevention and travel advisory guidance.

Should I be concerned about product disruptions for products coming from China?

- US Foods imports a small percent of finished products (Exclusive Brand and Manufactured Brand) from China. Many are non-food products. We are in contact with suppliers with operations in China and are receiving ongoing updates related to potential labor and logistics considerations. Today, we have experienced minimal disruptions and continue to review contingency plans should they be needed.

Should I be concerned about the safety of products coming from China?

- The CDC has stated that they do not have any evidence to suggest that animals or animal products imported from China pose a risk for spreading COVID-19 in the United States. [Source: CDC]
- FDA has stated that, at this time there is no evidence that food or food packaging have been associated with the transmission of COVID-19, no evidence to support transmission of COVID-19 associated with imported goods, including food and drugs for humans and pets, and there have not been any cases of COVID-19 in the U.S. associated with imported goods. [Source: FDA]
- We will continue to monitor CDC guidance and will comply with all recommendations. In addition, it is important to remember that products shipped or delivered by US Foods vendors must adhere to all applicable laws and regulations, including applicable food safety and quality requirements set by the United States Department of Agriculture (USDA), Federal and Drug Administration (FDA) and other applicable government agencies for imported products.

Should I be concerned about products from other countries that are impacted by Coronavirus?

- We will continue to monitor the CDC for updated guidance related to countries outside of China.

What is US Foods doing to plan for potential changes in product availability as the virus spreads in the United States?

- We continue to monitor updates and address contingency plans as applicable.
As an operator, what precautions should I be taking?

- The National Restaurant Association has issued recommendations for helping restaurant operators protect customers and employees from coronavirus. Among the best practices cited in the one-page list of recommendations are sending home any employees who show flu-like symptoms and providing extra tissues and napkins for customers to use for coughs or sneezes. The guidelines also recommend sanitizing surfaces.
- The CDC also has a comprehensive website with helpful information and FAQs.

We are closely monitoring updates from the Centers for Disease Control & Prevention (CDC) and The World Health Organization (WHO) and will share updates as needed.